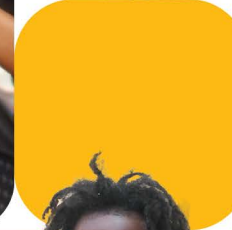




Caring for families.
Improving lives.
Leading change.



IMPACT



45 Years of Health, Housing, and Hope

ANNUAL IMPACT REPORT 2025-2026

OUR MISSION

To improve health, end homelessness, and partner with communities to make Washington, DC more equitable.

OUR VISION

Everyone in Washington, DC is
healthy, housed, and hopeful.



TABLE OF CONTENTS



Health



Housing



Community Support
+ HONEY



Investments
in Mission

Dear Friends,

In 2025, Community of Hope marked 45 years of advancing health, housing, and hope across Washington, DC. 2026 marks my 25th year with the organization, a milestone that fills me with gratitude. What began as a small clinic and housing program has grown into an organization now serving more than 20,000 people each year across the city.

Lasting impact doesn't come from one service. It comes from connecting health, housing, and community support around people's lives. That belief continues to guide our work.

We are advancing our strategic plan while navigating a rapidly changing environment. Reductions in public funding, growing housing instability, and reduced insurance and support for our community have made our work more critical than ever. At the same time, we are strengthening our advocacy efforts to ensure the voices of our patients and clients are heard.

Even in the face of these challenges, we have continued to provide care, stability, and connection for thousands of families. This report highlights what is possible when we all commit to our community.

Thank you for being part of this work and making lasting impact together.

With hope,



Kelly Sweeney McShane
*President and CEO
for the past 25 years*



Federal and local politics impact the work we do and the people we serve.
We participate in more than a dozen local coalitions.
We regularly provide council testimonies to advocate and create system change.

*We are grateful for those of you who have
raised your voice with ours!*

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List as of April 2026

A Fresh Start from Scratch

Grace never expected that preparing to welcome her fourth child would also mean starting over from nothing. She left an unsafe relationship with three young children, ages six, five, and one, and came to Community of Hope through the Virginia Williams Family Resource Center with almost nothing in hand. “I had to leave everything behind,” she said. “Furniture, clothes, even my kids’ Christmas gifts. We had nothing.”

Grace and her children were placed at Girard Street, a Community of Hope overflow family shelter that had just reopened for families in December. Her case manager stayed close through the winter storm and the uncertainty. “You can tell when someone truly cares, and she did,” Grace said. “She always answered my questions and made sure I had what I needed.”

A housing application submitted years earlier came through sooner than anyone expected. “I was in shelter in January, and by the end of February, we had moved into our own apartment,” said Grace.

Her children, who had found steadiness through Fam-Club at the shelter, carried those connections with them. At a community baby shower in April, one of Grace’s kids spotted a familiar volunteer and ran over: “Hey, you were at our old apartment.”

As she prepares to bring her daughter home, Grace is enrolled in HONEY, a Community of Hope program that supports pregnant people experiencing homelessness through prenatal care, transportation to appointments, and a perinatal care coordinator who walks alongside them through pregnancy and the baby’s first six months—because when you’re focused on finding housing, it’s easy to miss the appointments that matter most.



*“Motherhood has shown me
just how strong I am.*

Our job is to protect our children at all costs—
even if that means starting over and walking
away from unhealthy situations.”

Grace, Mom and Community of Hope client



Turn to page 14 to view HONEY
evaluation stats and learn more.



Care That Reaches Everyone

In 2025, Community of Hope provided comprehensive healthcare to **15,403 patients** across our health centers and community sites, and in home-based and virtual settings. As a Federally Qualified Health Center, we deliver care that is coordinated, accessible, and personalized for each patient. From primary care and emotional wellness to dental services and maternal health, our approach ensures that families receive the support they need at every stage of life.

15,403
patients

received comprehensive
healthcare in 2025



CORE HEALTH SERVICES



13,573 patients

Primary Medical Care: Patients build long-term relationships with providers and receive preventative and ongoing care across the lifespan, from children to older adults. Special services include maternal health, chronic disease management, sexual health, nutrition support, and refugee health.



2,358 patients

Emotional Wellness: Integrated into our care model, the demand is growing across all age groups. Patients have access to individual and family therapy, school-based mental health, and substance use counseling. Here, emotional wellness is accessible and coordinated.



3,071 patients

Dental Care: Comprehensive oral health services are available for children and adults, including pediatric dental care integrated with primary care and special dental services for seniors.

Shifting to Meet Patients' Needs

Healthcare works best when it is responsive to each patient's needs.

In 2025, Community of Hope continued to expand how care is delivered—bringing services closer to patients, strengthening connections, and investing in programs that work.

Care in Community

Group care has become an essential part of how we support patients—creating space for learning, connection, and shared experience.

Through programs like our Healthy Living groups focused on nutrition, diabetes management groups for chronic disease support, and CenteringPregnancy® and CenteringParenting®, patients receive both clinical care and peer support in a group setting. Group care improves engagement and helps patients feel less alone in managing their health.

Working Together for Strong Beginnings in DC

DC's Transforming Maternal Health initiative is bringing together prenatal care providers and government agencies to develop a financially sustainable maternal healthcare model. With support from the Skyline Foundation, Community of Hope is infusing this policy process with clients' perspectives. In the meantime, we received many generous grants to sustain our whole maternal and child health model of care, which is held together by care coordination. Coordinators connect patients to services and address social needs that impact health outcomes. Together we are strengthening our care for families while contributing to broader efforts to improve maternal health outcomes across the region.



“You get to meet other parents who are going through the same changes. We shared stuff we personally go through that people don't always talk about.”

Markesha, Mom of four, CenteringPregnancy® and CenteringParenting® participant



HEALTH IMPACT

By the Numbers

ACCESS TO CARE



 **15,403** patients served

45,596	Medical visits
19,531	Emotional Wellness visits
7,518	Dental visits
10,205	Nurse and Care Coordination visits

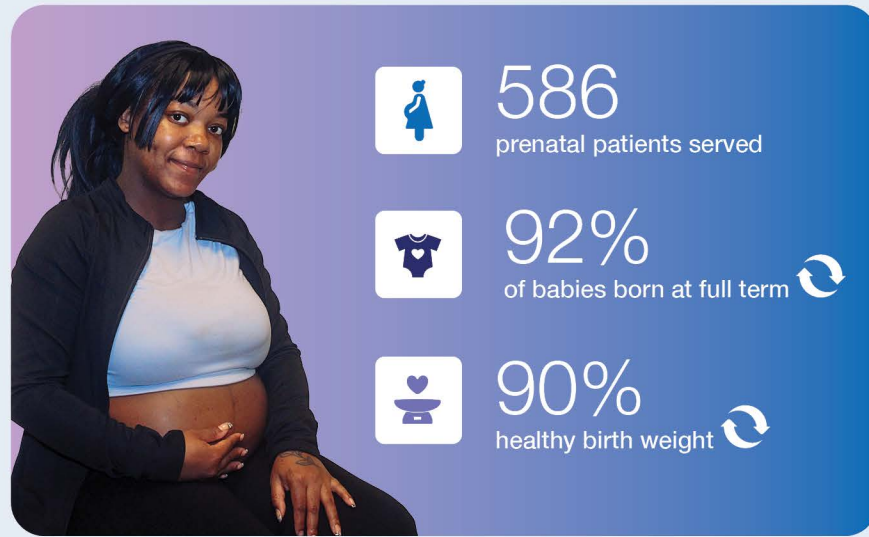


 **14%** Increase in emotional wellness visits

 **19%** Increase in dental visits



HEALTHY BEGINNINGS



TRUST AND QUALITY

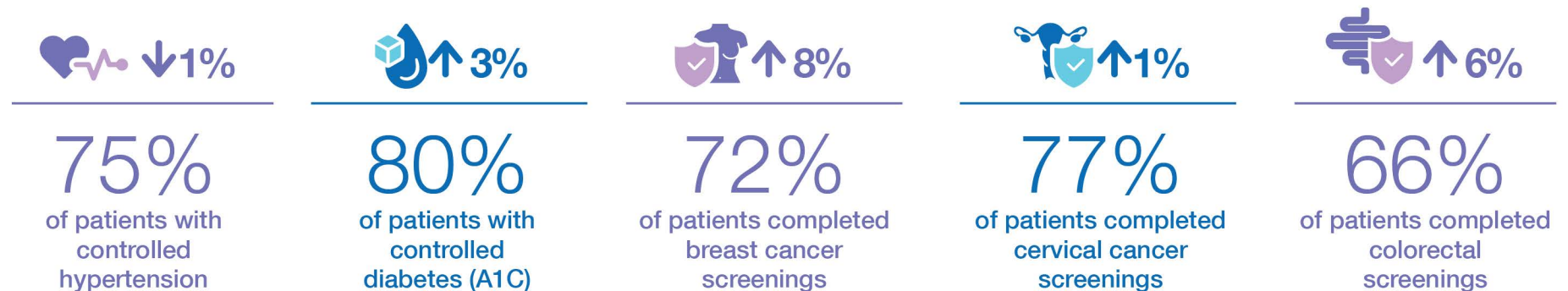


Based off 2024 health outcomes, Community of Hope received a Silver Health Center Quality Leader badge from the Health Resources and Services Administration in 2025. This places us among the top 11-20% of health centers.

Our 2025 outcomes were even better!



IMPROVING HEALTH



The Foundation for Stability

Homelessness in Washington, DC continues to impact families and individuals across the city.

In 2025, Community of Hope supported **1,653 households** across the housing continuum—helping people move from crisis to stability. We meet people wherever they are in their journey, from preventing evictions to supporting long-term housing stability. Our programs are built on partnership, trust, and connection to the services that help families move forward.



CORE HOUSING SERVICES



Homelessness Prevention **537**
families supported

Our **Homelessness Prevention program** supports families at risk of losing their homes by providing financial assistance, case management, and planning support. Case managers work alongside clients to stabilize housing and identify pathways forward.



Temporary Housing **362**
households supported

With 24-hour support and case management, our **three shelter programs** provide safe spaces for families to reset. Each household works with a team to build a personalized plan toward permanent housing.



Long-term Support **908**
households supported

Rapid Rehousing: Rapid Rehousing helps families move out of shelter and into their own homes, providing short-term rental assistance and case management to support long-term stability.

Permanent Supportive Housing: For individuals and families facing chronic homelessness, Permanent Supportive Housing provides long-term rental assistance and ongoing support services to help residents remain stably housed.

HOUSING IMPACT

By the Numbers

WHO WE SERVED

1,473



families

183



individuals

4,817 total
persons

PREVENTION WORKS

96%

of households receiving
prevention services did
not enter shelter

MOVING TOWARD STABILITY

86% ↑ 2%

of households exiting shelter
moved to permanent housing

97% ↓ 3%

of Rapid Rehousing
households remained
housed after 2 years



LONG-TERM STABILITY

97% ↑ 7%

of Permanent Supportive Housing
residents remained stably housed

TRUSTED SUPPORT



87% of households served in
the housing programs are
satisfied with the program services

BEYOND HOUSING



100%

of children advanced to
the next grade ↻



90%

of residents had a
primary care provider ↑ 5%

Adapting to Meet the Needs of DC Families



Girard Street

Community of Hope transitioned its Girard Street location from a Bridge program for individuals to a family overflow shelter, responding to the growing need for family housing in the District.

Rapid Rehousing

Rapid Rehousing remains a critical pathway to stability for families coming out of homelessness. In 2025, the Rapid Rehousing program in DC was substantially cut, including a significant reduction in the number of providers. Community of Hope continues to have the capacity to serve up to 275 families at a time, helping families access and move into their own housing and remain stably housed.



1 of 3

Community of Hope is now just one of three providers administering the Rapid Rehousing program in the District. Even with families exiting the program more quickly and regularly, our program still has a very high success rate.



Support Within Reach



Strong communities are built through connection, trust, and easy access to support.



Community of Hope creates spaces where eligible families can find help before challenges become crises—connecting people to resources, relationships, and opportunities that strengthen long-term stability.

A Hub for Support and Connection

At the Bellevue Family Success Center (FSC), neighbors find a trusted space in Ward 8 **where families can receive tangible items such as food and toiletries, assistance navigating employment and housing challenges—**without barriers or judgment. Guided by community voice, the FSC connects residents to practical supports while creating opportunities for wellness and growth.

Supporting Healthy Families from the Start

Community of Hope provides Women, Infants, and Children (WIC) services at three locations, increasing access to nutrition support for families across Washington, DC. In 2025 over 2,000 people were enrolled **to receive nutrition counseling, breastfeeding support, healthy food benefits, and connections to additional resources** that support early childhood development and family wellbeing, starting from pregnancy to children up to age five for eligible families.

HONEY: Housing Our Newborns, Empowering You

Pregnancy during homelessness carries serious risks for both parent and baby. The HONEY program is an innovative approach that responds with relationship-based care coordination that **connects participants to healthcare and social services** during a critical time.

COMMUNITY IMPACT

Outcomes and Programming

BELLEVUE FAMILY SUCCESS CENTER OUTCOMES

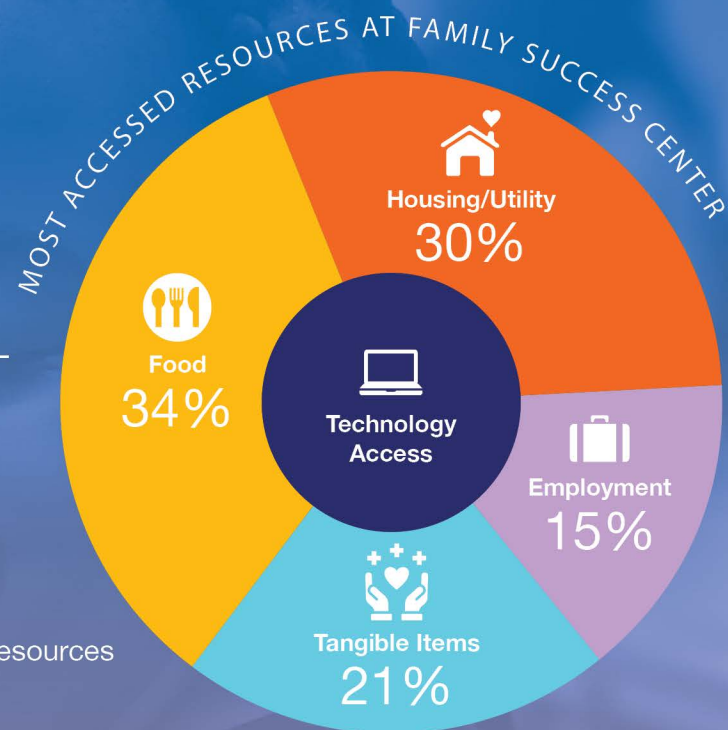
514
households

received support by
the Bellevue Family
Success Center



Programming includes:

- Referrals to resources
- Weekly wellness events
- Parenting, job, and housing resources
- Fall book festival
- Back to School Bash



WIC OUTCOMES



2,000
individuals
enrolled

Programming includes:

- Monthly breastfeeding classes
- Nutrition counseling and healthy food benefits
- Connections to early childhood and family resources



The Impact of Innovative Programs

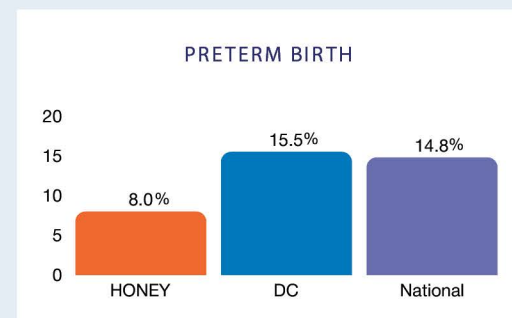
An independent evaluation by the George Washington University Center of Excellence in Maternal and Child Health confirmed that HONEY's approach works—with participants experiencing half as many preterm births compared to similar Medicaid-funded births in DC and on par birth weights.

191 ^{32% ↑}
total HONEY clients in 2025



What the evidence shows:

Nearly all participants received prenatal care and mental health screenings, supported by dedicated perinatal care coordinators who help families navigate healthcare, housing, and social services during a critical time.



Clients consistently described the program as reliable and deeply supportive—showing that **when families have consistent relationships and support, they are better able to stay engaged in care** and achieve healthier outcomes.



Scan to read the full report 'Housing Our Newborns, Empowering You (HONEY) Program Evaluation'



The 13th Annual Bellevue Back to School Bash welcomed more than 1,700 neighbors for a day of celebration and sent 1,200 students back to school with backpacks and essential supplies. Families enjoyed live entertainment, story time, community resources, and hands-on activities. Thanks to the generous support of sponsors including Amazon, CoStar Group, Bloomberg Industry Group, Consigli, GCS Sigal, Miller & Chevalier, Pebblebrook Hotel Trust, Passion City Church, Giant, Health Services for Children with Special Needs, MedStar Family Choice of DC, Wellpoint DC, AmeriHealth Caritas DC, and NATCA.

YOUR IMPACT

Night of Hope



Adrianna Hopkins, WJLA

365 guests came together at Night of Hope to celebrate 45 years of Health, Housing, Hope, and Impact—and to invest in our vision.

Together, supporters raised \$604,000, fueling critical services across Washington, DC and helping ensure families have access to healthcare, stable housing, and community support. The evening also honored Vernon Oakes with the Tom Nees Award for Exceptional Service, recognizing his leadership and long-standing commitment to the community.



Vernon Oakes, 2026 Tom Nees Award for Exceptional Service awardee →



Committee Chairs Geoff & Denise Eaton and Dr. Paula Anderson, & L. Dijon Anderson with Kelly

“I am living proof of what your support of Community of Hope makes possible. And I believe every family deserves that same chance.”

April Simpkins, Community of Hope Housing Client and event speaker, pictured here with Stephanie Hawthorne, Senior Director of Housing.

YOUR IMPACT



YOUR IMPACT

Thank You, Hope Givers

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YOUR IMPACT

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 Ward Van De Water ★
 Elena Vanko
 Verizon Media
 Gary L. and Siyroush S. Visscher
 Rebecca Voorthuis-Goldman and
 Seth Goldman



Andre Phillips, Joy Bentley Phillips,
 Dr. Bella and Nathan Speight,
 Dr. Faith Gibson Hubbard and Drew Hubbard

Victoria Wachino
 Walter P Moore
 Andrew Ward, *Honoring Lisa Madden*
 Jamie Weinbaum
 Skip and Beth West,
Honoring Vernon Oakes
 Edward Williams
 Katy Williams
 Laura Williams
 Ellen Wilson
 Alan and Esther Wisdom
 Victoria O. and Harvey Zuckerman

YOUR IMPACT

YOUR IMPACT

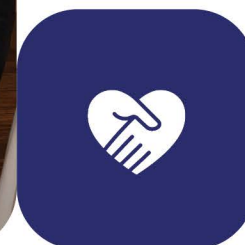
Acknowledging Partners and Other Significant Supporters

Aimbridge Hospitality
 Alpha Kappa Alpha Sorority, Inc.
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 American Speech and Hearing Association
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 Booz Allen Hamilton
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 Horace Mann Elementary School
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 Martha's Table

Matthews Memorial Baptist Church
 National Association of Community
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 National Coalition of STD Directors
 National Public Radio
 Onyx Offsites & Training
 Passion City Church DC
 Gail Ruf
 SixDegrees.Org
 St. Augustine's Episcopal Church
 Vaccines for Children
 Vedder Price DC
 Washington National Cathedral
 Wingzza Mambo Sauce



← Vince Ratliff,
 Darryl Day,
 Stacey Crittenden,
 Darric Boyd



Celebrating 45 years of impact with very special guests who've been involved since the beginning: Lisa Bartusek,
 Dr. Beverly Lunsford, Bob Sloan, Annabelle Lockhart, Kelly Sweeney McShane, Vernon Oakes, Chris Kerns, Laura Worby,
 Rob Huey, and the children of our late founder, Tom Nees: Kay Nees, Dan Nees, and Jennifer Swetz

YOUR IMPACT

WAYS TO GIVE

Every gift helps provide
healthcare, housing, and support
for families in Washington, DC.



Make a one-time donation at
communityofhopedc.org/donate



Become a Sustainer of
Hope with monthly giving



Double your impact through
workplace giving or employer
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Donate items like baby
supplies, household goods,
and books from our wish list



WAYS TO VOLUNTEER

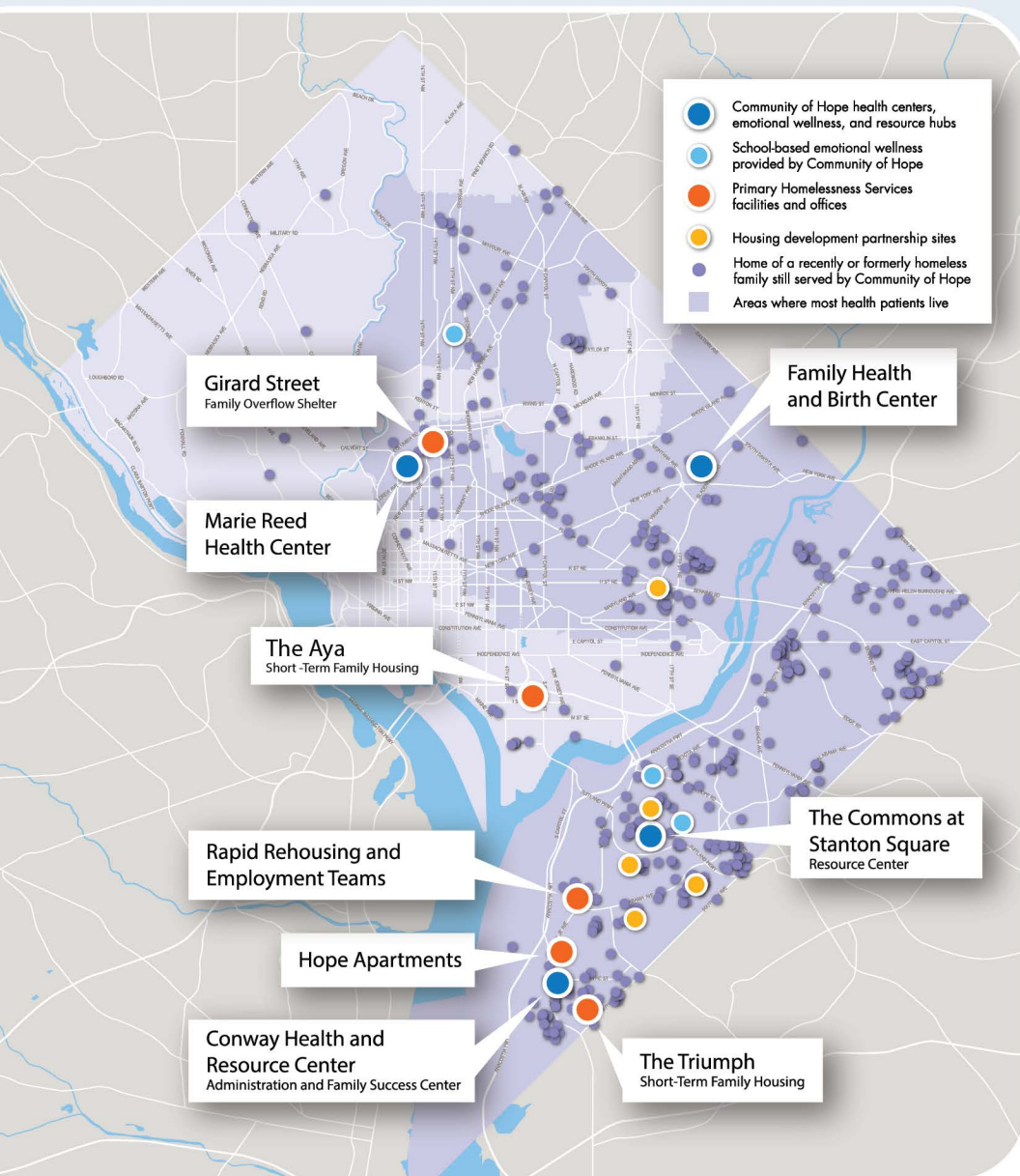


Host a Fam-Club or birthday
celebrations at one of our
three shelters



Support events and community
programming at the
Family Success Center





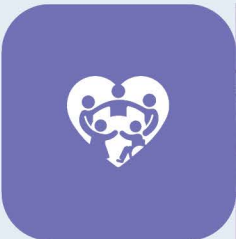
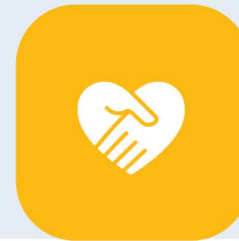
APPROACH AND VALUES

We celebrate people's strengths and acknowledge the impact of trauma on people's lives.

We embrace diversity, welcome all voices, and treat everyone with respect and compassion.

We lead and advocate for system change.

We strive for excellence and value integrity in all that we do.



ADMINISTRATIVE OFFICES

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