

Connecting to Values.



We celebrate people's strengths and acknowledge the impact of trauma on people's lives.

OUR APPROACH & VALUES

GOAL #1

Improve health and eliminate health inequities.



GOAL #2

Make homelessness rare, brief, and non-recurring.

OUR VISION

Everyone in Washington, DC is healthy, housed, and hopeful.

OUR MISSION

To improve health, end homelessness, and partner with communities to make Washington, DC more equitable.

GOAL #4

Be a strong and sustainable organization.



GOAL #3

Support thriving communities through innovation and collaboration.

We strive for excellence and value integrity in all that we do.

We embrace diversity, welcome all voices, and treat everyone with respect and compassion.

We lead and advocate for system change.

The Washington Post

**TOP
WORK
PLACES
2025**



Value

Culture Compact

We celebrate people's strengths and acknowledge the impact of trauma on people's lives.

- ▶ **One Community:** We are in this together. We respect and care for everyone with whom we work. We take pride in performing our individual roles well. We also help each other and invest in each other's development. We forgive ourselves and others when struggling with the impact of stress or trauma. We actively work to create an environment where everyone feels safe - emotionally and physically. We are present with one another, both in-person and virtually, and have fun together.
- ▶ **Attitude of Gratitude:** We appreciate our team and our workplace. We value the contributions of everyone, celebrate our progress, and are intentional about expressing our gratitude to one another.

We embrace diversity, welcome all voices, and treat everyone with respect and compassion.

- ▶ **Open Door, Open Mind:** We are active listeners and continuous learners. We understand the impact of trauma and are inclusive, approachable, and respectful. We always seek to learn from each other and our community.

We lead and advocate for changes to make systems more equitable.

- ▶ **Embrace and Drive Change:** We push boundaries, innovate, and collaborate to achieve our goals. We also acknowledge that change can be hard and are sure to communicate the "why" behind it. We strive to be self-reflective, learn about one another's experiences, value everyone's point of view, and make sure all voices are heard.
- ▶ **Roadblocks into Roadways:** We focus on finding solutions and harnessing our strengths. We are strategic, creative, and collaborative in the way we approach obstacles and strive to reach our goals.

We strive for excellence and value integrity in all that we do.

- ▶ **Raise Your Sights:** We aim for excellence in all we do. We look for ways to do our work better and more efficiently, using data and learning from past missteps and successes. We always strive to improve, exceed expectations, and show leadership.
- ▶ **Work with Integrity:** Integrity is fundamental to our work. We speak with respectful candor and directness, even when it's hard. We don't make promises we can't keep, and we do the right thing, even when no one is watching. We admit our mistakes, speak up when issues arise, and talk with each other, not about each other.