DRIVING OUR
BOLD VISION
Navigating the Global Pandemic
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OUR MISSION
Community of Hope works to improve health and end family homelessness to make Washington, DC more equitable.

OUR VISION
Everyone in Washington, DC has good health, a stable home, family-sustaining income, and a hope-filled future.

OUR FOUR STRATEGIC GOALS

1 Improve health and eliminate inequities in health outcomes in under-resourced communities in Washington, DC.
2 End homelessness for families in Washington, DC.
3 Innovate, collaborate, and integrate to improve well-being for families and communities.
4 Be a strong and sustainable organization, ensuring we have the people, resources, and expertise needed to advance our work.
Dear friends,

2020 will be remembered as the year where about 375,000 people died of COVID-19 in America; that number represents over half of the people who live in Washington, DC.

The grave realities of this pandemic have changed almost everything about the way Community of Hope works, as you will read in this report.

The pandemic has also spotlighted what we already knew – that over 400 years of racism and implicit bias in our nation have resulted in worse health outcomes and quality of life for people of color.

Throughout this year, perhaps the most unique in our 40-year history, Community of Hope's mission to improve health and end family homelessness to make Washington, DC more equitable has been more important than ever. With your support, Community of Hope continued to provide all of our core health and homelessness services, while tackling COVID-19 head-on through testing and, now, vaccines. Our mission addressed the families and patients right where they were, providing them critical resources for their journeys.

In this report, you'll also find examples of how we drove forward in implementing the bold vision and strategies in our new strategic plan – see “Accelerating Change” section, while modifying our expectations to the new challenges we faced – see “Unexpected Detours” sections.

I am grateful to the many, many supporters who gave early and extra to ensure our stability. Together, we made it through this year with renewed energy and purpose. Thank you!

With Gratitude,

Kelly Sweeney McShane
President and CEO

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A birth center delivery was non-negotiable when Erin Davis found out she was expecting her second child. “When I gave birth to my first son at a hospital, it was a horrible experience. I had no support from the doctor. He did not care at all. I was just a number [to him].” The lack of support Erin received during her first birthing experience was memorable, in what she says was the “worst” way. So, when Erin learned about Community of Hope’s Family Health and Birth Center through positive online reviews, she was optimistic that this health center would be the perfect place for her to give birth to her second child. “Throughout my pregnancy, I had various midwives, but they always had the same heart and vision for what I wanted to do and what would be best for my family.” Erin was unable to participate in our CenteringPregnancy® groups, but Erin’s midwife made it a priority that she received one-on-one supportive learning that would prepare her for her baby’s birth. During Erin’s pregnancy, her midwives ensured she maintained a healthy diet and practiced different prenatal exercises that would benefit her and the baby. The exercises were strongly suggested because Erin’s baby was in a posterior position – baby’s head was down facing Erin’s abdomen. The midwives knew that with strategic exercises, they could encourage the baby to turn to help avoid any complications during delivery. “When I found out the baby was in that position, it really scared me. [I asked myself,] Am I going to have to have him at the hospital? But the midwives showed me different exercises I could do at home and exercises my husband could help me with. And he turned!” Erin gave birth to a healthy baby boy named Elijah, who weighed 8 lbs., 0.5 oz and measured 20 inches long in our birth center, with the support from her husband, midwife, and birthing assistant. “If it wasn’t for my midwives, I probably would have had him in a hospital. But these women really believed in me.” — Erin Davis, birth center mother
Throughout the pandemic, Community of Hope has remained focused on the needs of pregnant and new parents and their children. It is a strategic priority to improve maternal and child health, particularly for families of color. We are developing a robust Maternal Child Health Model of Care (see graphic).

Many key parts of our maternal child health services are provided at the Family Health and Birth Center and we've known for a long time that the center had to move to expand and reach more families. We are pleased to share that our Family Health and Birth Center will relocate in early 2022 to 2120 Bladensburg Road, NE, only 1.5 miles from our current location. Our new building will be over 20,000 square feet — over twice the 8,800 square feet of our current location — and we anticipate serving 25% more patients, up to 5,800 people per year!

The new facility will add a pharmacy, nearly double the number of medical exam rooms and expand the number of behavioral health rooms to six for the whole family care we provide. And, we'll maintain the only (and much-beloved) free-standing birth center in Washington, DC. We are proud to announce that we are already at nearly 80% of our fundraising goal thanks to generous partners and funders in the past year. However, there's still a lot of work to be done. If you are interested in getting involved or spreading the word, check out our website: www.communityofhopedc.org/newfhbc and email Lgarrett@cohdc.org.

Our expanded Family Health and Birth Center is under construction and moving to Bladensburg Rd, NE in early 2022 (architect rendering courtesy of Gensler).

**Check It Out on YouTube:** Our Conversations of Hope: Healthy Moms and Babies, sponsored by CareFirst BlueCross BlueShield, is a chance to hear from our Director of Midwifery and Director of Maternal and Child Health about our robust model of care. [https://bit.ly/3fPx7Ua](https://bit.ly/3fPx7Ua)
Every patient at Community of Hope who walks through our doors – or now joins a telehealth appointment – deserves to receive high-quality, culturally competent, and trauma-informed healthcare.

Our patients who are 97% Black-American or Latinx have faced much higher rates of COVID-19 infection and deaths. They have long faced higher rates of stroke, diabetes, and other chronic diseases. Ending these health inequities is our goal. By establishing a relationship with a primary care provider, our patients address health problems before they become health crises with long-term consequences. As a Federally Qualified Health Center operating three health centers and a community resource hub, we have been uniquely positioned to address the unexpected challenges of the global pandemic.

**Off the Roadmap But Headed in the Right Direction**

**Healthcare in a Pandemic**

In a year like no other, our patients were still able to turn to Community of Hope for their health needs. We remained open throughout 2020 and adjusted our services to ensure that patients and staff remained safe. We also added community testing and vaccines in order to meet the specific needs of COVID-19.

**OUR HEALTH SERVICES**

- **Primary Medical Care** includes sick and well visits for the entire family – via telehealth and in-person.
- **Comprehensive Dental Care** includes cleanings, x-rays, extractions, dentures, and dental care plans which are affordable the whole family, including those who are uninsured or have co-payments.
- **Emotional wellness screening and counseling for children and adults** – integrated into routine medical care, schools, and other services – offered 100% through telehealth during the pandemic.
- **Centering Pregnancy®** is group prenatal care that offers a self-empowering and peer-oriented approach to teaching parents about pregnancy, labor, newborn care, and breastfeeding – offered virtually during the pandemic with special access and incentives.
- **Chronic Disease Care** helps patients suffering from diabetes or hypertension to manage their diseases and lead healthier lives – prioritized during the pandemic.
- **Reproductive Care Coordinators** help patients with family planning and provide reproductive health education.
- **Refugee Health Education** ensures language assistance and workshops on hygiene, health, and navigating the US healthcare system.
- **Home Visiting Services** support families with infants and toddlers in learning about appropriate physical and emotional development and are connected to resources – now offered virtually.
- **Teen Nights** provide health education and connections to adolescents in an interactive and virtual group environment.
Unexpected Detours On Our Journey
Timeline of Our COVID-19 Response

March 2020
The world that we knew stopped but our mission remained open. As restaurants, shops, and other businesses shut down, Community of Hope adjusted our healthcare delivery to implement telehealth for medical and emotional wellness services focusing on critical health services. Community of Hope did not stop providing health care all year and adjusted the manner from primarily telehealth at the start of the pandemic to majority back in person by the end of 2020.

June 2020
We set up walk-up COVID-19 testing sites at Conway Health and Resource Center and Marie Reed Health Center. We have administered over 4,000 tests with an average result time of two to three days.

December 2020
We were excited to learn that Community of Hope was chosen as a vaccination site for Washington, DC and launched our vaccination program.

June 2021
As of June 2021, we have distributed over 6,500 doses of the COVID-19 vaccine — and will continue to provide access and education in our neighborhoods in the months ahead.

At the beginning of vaccine distribution, we recognized the disparity in the access that people of color have to the vaccines. We strongly advocated that we be able to prioritize our patients and neighbors in Wards 5, 7 and 8 and have continued to do so. Sharing health information and testimonials is essential to help inform our patient population. Centuries of racism in health care have understandably led many people of color to distrust health systems, especially for something as new as COVID-19 vaccines. We believe that we must honor our patients’ concerns while holding respectful conversations about the inequitable impact of COVID-19 on the communities we serve. As of June 2021, 35% of deaths have been in Wards 7 and 8, while only about 23% of people have been vaccinated in those wards.*

For the first time in our history, we experienced a decrease in the number of patients served (20%) and patient visits (29%). This decrease is due to COVID-19 and the resulting limitations on access for medical and dental services.

55% of our patients received at least part of their healthcare through telehealth.

However, emotional wellness visits increased by 35% in 2020. There was a larger demand than ever for emotional wellness supports, driven as well by the emotional impact of COVID-19.

And care management services held steady in providing wraparound supports for patients with case management and patient education:

✓ Provided convenient, walk up COVID-19 testing to 6,601 people since the beginning of the pandemic
✓ Vaccinated 3,283 patients at least partially or fully since the beginning of the pandemic.

Community of Hope, like most healthcare providers in the US, saw a decline in health outcomes due to COVID-19.

Health outcomes suffered without as much access to healthcare which serves as a stark reminder of how much harder the year may have been if not for telehealth and our modified operations. This was expected due to the sudden change in the way healthcare was accessed. Patients had higher blood pressure levels and more uncontrolled diabetes. Cancer screenings dipped slightly while tobacco use screenings increased.

Gratefully some health outcomes held steady:

✓ Fewer patients visited the Emergency Room for non-emergencies.
✓ Immunization rates for 2-year-old children did not slip as we found ways to safely bring them into the office for care.
Recognizing our strengths in both healthcare and housing, we advanced our goal to innovate, collaborate, and integrate to improve well-being for families and communities.

We started by focusing on the health needs of families experiencing homelessness. We’ll continue to integrate to support our neighbors.

Perinatal care coordination is now offered to all women who are pregnant and experiencing homelessness in our housing programs. Being pregnant can be overwhelming at any point in time, but this is especially true during the pandemic. Our perinatal care coordinator for housing receives clients through warm handoffs from case managers and saw clients virtually during the pandemic. Clients are offered perinatal care coordination; health education, including safe-sleep training; and basic supplies, such as diapers and wipes. The care coordinator ensures pregnant women are engaged with prenatal care at our health centers or if they choose another health center. 35 women received these services in 2020.

We know that the experience of homelessness is extremely traumatizing. So, we hired a therapist to work closely with families in our housing programs. Families in temporary and short-term family housing often experience grief over the loss of stable housing; anxiety over the lack of a job, income, or transportation; stress over the effects of housing instability on their children; and now, pandemic-related life changes, including managing virtual education for children. To address these types of immediate concerns, families learn stress-management techniques, including relaxation exercises. Along with offering short-term interventions, families receive referrals to longer-term behavioral health services, as appropriate. 30 patients received these services in 2020.

Check It Out on YouTube: Our Conversations of Hope: Addressing the Health Needs of Families in Our Housing Programs, sponsored by CityFirstBroadway, is a chance to hear the staff leading these initiatives talk about their work. https://bit.ly/2SzXm9c

IMPACT OF THERAPY
In just four weekly sessions, one 24-year-old head of household was able to drastically reduce his anxiety levels and focus on his housing-related goals. He, his partner, and their two children just moved out of short-term family housing into permanent housing.
The COVID-19 pandemic saw our neighbors facing the economic downturn and job losses. The eviction moratorium has helped families stay in their homes and resulted in lower numbers of families entering shelter or seeking homelessness prevention services. The 2021 Point in Time demonstrates that nearly half as many families were homeless in January 2021, compared to January 2020. This reduction is expected to be short-lived as the economic challenges could have devastating ripple effects on families for years to come.

Community of Hope provided about the same amount of housing and prevention services, supporting 1,142 families – 3,688 people of which 2,227 are children. Our three housing solutions – prevention, short-term housing, and long-term solutions – provide stability and hope for the families we serve.

Our supportive case managers, housing specialists, employment specialists, and other staff offer the help families need during these difficult times. We empower clients to make the best decisions for their families by:
• Linking families with resources;
• Providing guidance, encouragement, and ongoing support;
• Supporting the needs of children, including around education and health; and
• Offering employment and other services to connect families with income.

Unexpected Detours On Our Journey

Timeline of our COVID-19 Response

Our housing services did not pause in 2020. Instead, we made the following changes and additions to help our families advance their goals and navigate the crisis:
✓ Provided all our case management services virtually.
✓ Dropped off supplies for families in a safe, socially distant manner.
✓ Added onsite youth engagement services to support the children living in shelter.
✓ Worked with donors and government agencies, to ensure every family had access to computers and internet.
✓ Connected adults to jobs and job training opportunities as the job market and benefits changed.
✓ Provided direct financial assistance – averaging $135 per family – to meet the immediate needs of 378 families.

Our Housing Solutions

Prevention – case management, family mediation, budgeting, and limited financial assistance to prevent families from entering shelter.

Temporary housing – emergency shelter and short-term housing providing a stay of about 90-100 days in a safe, caring environment with employment, housing search and other supports.

Long-term solutions including both rapid re-housing, which provides short- to medium-term rental assistance with employment search support, and permanent supportive housing, which provides long-term rental assistance and case management support to stabilize families experiencing chronic homelessness.

Accelerating Change

In March 2020, we launched our new vision for young families experiencing homelessness – our Young Families Rapid Rehousing program. We served 69 new families where the heads of household are between the ages of 18 to 24, supporting the unique developmental needs of young parents and their children, focused on educational and emotional-developmental milestones and housing stability. The program provides an extra layer of parenting, life skills, employment, education access, and connection of family and other social networks.

Check It Out on YouTube: Our Conversations of Hope: Young Families Experiencing Homelessness, sponsored by Fort Myer Construction, is a chance to hear the staff launching this new program talk about their work.
Scanning the Dashboard

Housing Outcomes

- **Homelessness Prevention**: 530 families
- **Rapid Rehousing**: 271 families in our traditional program and 69 new families in our Young Families Program
- **Temporary Housing**: 209 families
- **Permanent Supportive Housing**: 211 families in site-based and scattered-site homes and apartments

- 92% of families not entering shelter
- 91% of families exited to positive, permanent destinations
- 86% of families exited to positive, permanent housing destinations
- 98% of families remained stably housed or exited to permanent, positive housing destinations

Other Outcomes

- 22% more adults in Rapid Rehousing who worked with our employment specialists gained employment or began education and training opportunities.
- 98% of children advanced to the next grade level.
- Only 72% of students had fewer than 10 unexcused absences (compared to 69% in 2019).

3,688 individuals served
1,142 unique households served
A New Stop for Families
Launching Our Family Success Center

After nine months of planning, in October 2020, Community of Hope launched our Bellevue Family Success Center at our Conway Health and Resource Center funded by the DC Child and Family Services Administration. The Family Success Center is helping us to build neighborhood-driven, neighborhood-focused collaborations to enhance well-being. A newly formed Community Advisory Council (CAC), made up of all Bellevue residents, provided guidance in a community planning process. The CAC recommended prioritizing access to services such as counseling and self-care groups for emotional wellness as well as services that support the whole family. The newly hired Family Success Center Specialist provides referrals within Community of Hope or to partner organizations for under-resourced neighbors. Primary areas of assistance requested include housing, financial assistance, employment search, food, and items for daily life. The CAC also made decisions on subgrantee awards to partner organizations in areas such as art therapy, meditation, physical fitness, and nutrition. We also created opportunities for youth to connect and access health services.

The Family Success Center offers year-round events and giveaways. In 2020, with support of many donors we gave away backpacks with school supplies, and since the beginning of the pandemic to today, we gave over 16,000 cloth masks to the community.

The Family Success Center model builds on our community engagement, including our Ladies’ Night In, which happened on February 28th. The theme was “Mardi Gras” and participating women were able to dance to a DJ, participate in raffles, receive makeovers and so much more!

We gave away over 2,000 masks and 475 backpacks with school supplies.
For Ladies Night In 2020 – our last fun community event before the pandemic began – we “traveled” to Mardi Gras.
In 1980, a group of dedicated volunteers and church members put their convictions around social justice and compassion into action and founded Community of Hope. Community of Hope has always chosen to position itself where needed most—be that streets burned out in the 1968 race riots or in neighborhoods east of the river where comprehensive approaches to resolving community needs have arrived late. Our founders and our leaders today see the resilience, commitment and community that often escaped the view of casual visitors. From our early start in 1980, we have grown into an award-winning, well-recognized nonprofit organization serving about 15,000 people a year.

Starting in 2008, Yost Conner, then a partner at Patton Boggs (now Squire Patton Boggs) worked hand in hand with Community of Hope through the building our first significant facility, Conway Health and Resource Center, and stayed on through numerous other real estate opportunities. Because of the thousands of hours-of-service Yost dedicated, we have expanded services across the city. As a cancer survivor, Yost was committed to ensuring access to healthcare for those without resources.

For his legacy in serving others, Community of Hope presented the Tom Nees Award for Exceptional Service to Yost posthumously as he passed away on April 12, 2020, at the age of 56. This award, created in 2015, recognizes its recipient for their long-standing, deeply impacting service to the women, men, and children who turn to Community of Hope for help.

Yost (right) with his mother, Ammie Conner (center), and his husband, Sam Taylor (left).
Following Leaders who Left Clear Directions
Remembering Rev. Tom Nees

On January 24, 2021, Rev. Tom Nees, founder of Community of Hope, passed away at age 83. A thoughtful, compassionate pastor, Tom imagined a world where church members and neighbors worshipped together and directly impacted the loss, poverty, and effects of racism surrounding them. In 1980, five years into that church’s founding, Community of Hope, Inc was formed. The neighborhood, the city, and some elements of the mission changed in the 40 years, but Tom’s unfltering vision for and support of Community of Hope did not. Tom was a gentle, wise, and bold leader.…

He modeled graceful leadership at every point. He moved from conversations with trusted advisors and DC councilmembers to moms experiencing homelessness. He built leaders through his exceptional service. Tom’s vision and legacy live on in the organization and we are grateful for his leadership and service.

“We knew there was something much better there that often escaped the view of the press or casual visitors. There was resilience, commitment, and community.”

—Tom Nees on the founding and naming of Community of Hope

| 2011 | Opened our first of now four site-based Permanent Supportive Housing Programs. |
| 2014 | Opened Conway Health and Resource Center, moving our headquarters to Ward 8 and creating our largest health center. |
| 2015 | Launched early childhood home visiting program and homelessness prevention programs. |
| 2016 | Temporarily closed our Marie Reed Health Center for renovations and was re-opened in 2018. |
| 2018 | Opened our Commons at Stanton Square location, expanding behavioral health, homelessness prevention, and home visiting. |
| 2019 | Began to provide school-based mental health programs at now three elementary schools. |
| 2019 | Purchased a new home for our Family Health and Birth Center and in 2021, started construction to achieve our 2022 goal of moving locations. |
| 2020 | Launched our fourth Strategic Plan and began to navigate the COVID-19 pandemic. |
| 2020 | Launched our fourth Strategic Plan and began to navigate the COVID-19 pandemic. |

1990 – Barbara Bush congratulates Tom Nees on Receiving the “Nonprofit Achievement Award” with Leonard N. Stern, Hartz Group, In and Seattle Mayor Norman B. Rice looking on.
Our Road Crew Worked in New Ways
Volunteers and Wishlist Donors

2020 was the year of many pivots, including in our volunteer program.

Though many volunteer opportunities were on pause this year due to the pandemic, volunteers showed up in-person, virtually, and socially distanced to support our families and programs. Our dedicated volunteers were satisfied with their experience and felt that their time was spent meaningfully. Volunteers shared that they would recommend Community of Hope as a place for others to volunteer, and we can’t wait to see them again in person!

Here are some ways they made an impact:
 ✓ Mentoring youth whose families experienced homelessness.
 ✓ Transporting donations of diapers.
 ✓ Assisting with community events.
 ✓ And so much more!

We also would like to thank all our volunteers and donors who stepped up and supported our programs in special ways during the pandemic.

MENTOR OF THE YEAR
Community of Hope would like to congratulate our 2021 Mentor of the Year, Simon Mosbah!

Simon and his mentee, Terrence, have been matched since April 2018 and have enjoyed visiting museums, parks, restaurants, bookstores, libraries, and art workshops together. Simon worked hard to stay in touch with Terrence during the pandemic with phone calls, texts, and Facetime; they are now able to enjoy time together outside at neighborhood parks.

Terrence says of Simon, “My mentor is fun because he loves to play and listen to me and teach me things like understanding math and how to pronounce big words and the meaning of the words.” Thank you, Simon, for your passion and commitment to serving as a wonderful mentor to a young person in our housing program.

VOLUNTEERS MAKE AN IMPACT
Giving Items Meaningfully
Donors stepped up to support our families and programs in special ways through the pandemic by:
✓ Sewing and mailing over 2,200 homemade, beautiful masks distributed to clients, patients, and staff.
✓ Sending books, games, and toys for families in shelters and housing programs.
✓ Collecting 1,166 backpacks and school supplies to provide normalcy and the fresh start, even for the virtual students.
✓ Sending lunches and treats to our frontline health care providers and shelter workers.
✓ Giving items off our household supplies wishlist to families moving into their own apartments.
The Partners Who Fuel Our Mission

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FHBC Campaign donor ★ Event Host or Sponsor ★ Sustainers of Hope give monthly donations. For more information visit https://www.communityofhopedc.org/donate/sustainers-of-hope

We Couldn’t Have Navigated without YOU!

Community of Hope was blessed by calls, emails, and letters from so many 2020 donors who deeply understood how disruptive the pandemic would be for our mission and the people we serve.

Dozens of significant donors called within those first few weeks to find out ways that they could make an extra gift to fill a special need or if they could give earlier than normal.

As we saw earned revenue plummet in the spring, we saw our Community of Hope, our donors, stand around us and fill critical gaps.

Your giving, along with the support of the Paycheck Protection Program, ensured that we ended the year in a solid financial position.

James Key and Dr. Tabari Baker, then our Board Chair, get ready to ride out at the 2020 Golf For A Cause Tournament hosted by RLAH’s Palmer Properties and Balaram Owens.

Architect and long-term friend, Tama Duffy Day, made and donated dozens of fun fabric masks for our healthcare workers, patients, and housing families.

Chinese Community Church’s Linda Wong and her husband delivered over 2,000 masks to our Marie Reed Health Center.
HEALERS

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Bank of America Matching Gifts
Peter Barrett and Katherine Epes
Birth Center Equity Fund/Resist, Inc.
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The Herb Block Foundation

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Air Force service members from Joint Base Anacostia-Bolling host a birthday party for families at Hope Apartments.

Golf For A Cause 2020 kicked off with inspiration from sponsor Balaram Owens (center) with Kirby Mitchell looking on.
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Volunteers from the Edlavitch Jewish Community Center of Washington, DC. bring holiday cheer to our housing families!
Travel With Us in 2021
More Ways to Get Involved with Our Community

DONATE
Provide resources to improve health and end family homelessness to make Washington, DC more equitable.

• Visit communityofhopedc.org/donate to give today.
• Give monthly by joining Sustainers of Hope.
• Participate in your employer’s Workplace Giving Campaign or Corporate Match Gifts Program.
• Give in-kind via our Wish List. You can help our client families by purchasing household items, cleaning supplies, or infant clothing directly from Amazon by visiting https://amzn.to/3wThDFT. Don’t forget to purchase items using smile.amazon.com and choosing “Community of Hope” as your designated charity!

VOLUNTEER
Our volunteer programs offer a range of opportunities to get involved, even with the pandemic. Please visit communityofhopedc.org/volunteer to find out how you can dedicate your time, talent, and passions to change lives.

MENTOR
Our mentoring program matches youth between the ages of eight to 16 in our Permanent Supportive Housing program with a compassionate, committed, and responsible adult mentor for a minimum of one year. If you’re interested in making a difference in the life of a local youth, apply to be a mentor at communityofhopedc.org/mentor.

ONLINE
Join us online and share the word! Visit our website at communityofhopedc.org to like, follow, and subscribe to our social media and emails.
The Road Ahead
What’s Next for Our Vision and Mission

HOUSING
Community of Hope expects more families to experience housing instability and homelessness in the months to come. Economic recovery is always slower for people with lower incomes. We are poised to receive more families in homelessness prevention and shelter services. We are already linking families to tenant assistance. We are ready for what is around the next curve.

HEALTHCARE
Community of Hope is already working to get more people back to in-person healthcare visits and to return to fully engaging in their primary care. We are providing vaccines and testing to ensure this is possible. We are expanding emotional wellness and restoring dental services. As noted on page 3, we are expanding care in Ward 5. We are ready for what is around the next curve.

COMMUNITY IMPACT AND EVALUATION
Community of Hope is committed to thoroughly evaluating our programs and using data to guide decisions. We are specifically focusing on the Young Families Rapid Re-Housing program and our Maternal and Child Health programs. We also continue to monitor over 150 key performance indicators across all 4 strategic goals. To support this work, we added a Vice President of Community Impact and Evaluation and have launched partnerships with external evaluators to support the program design, control groups, and evaluation plans, including Measure4Change through the Urban Institute and MedStar Healthcare Research Institute.

We look forward to journeying together through 2021 and beyond!
MISSION

Community of Hope’s mission is to improve health and end family homelessness to make Washington, DC more equitable.

APPROACH AND VALUES

We care for families by providing direct services with a focus on prevention, healing, and wellness. We improve lives by building on families’ strengths, honoring their choices, and taking a whole-family, multi-generational approach. We lead and advocate for system change to address the effects of historical and current racial inequities on health outcomes and housing opportunities. We embrace the diversity of our community, welcome all voices and perspectives, and treat everyone with respect, compassion, and integrity. We strive for excellence in all that we do, implement evidence-based practices, measure our outcomes, and use this knowledge to continuously strengthen our work.